

Terms & Conditions

Digital Veterinary Ophthalmology Services offer a personalized consultation service to veterinary practices worldwide.

The service runs Monday through to Saturday with the exception of public holidays. I aim for a 24 hour turnaround time from the moment the e-mail with proper history and good quality clinical photographs are received.

A complete written report will be sent to your practice by e-mail to the e-mail address provided upon registration.

All cases will be dealt with by Dr Izak Venter [South African Veterinary Council registered specialist Veterinary Ophthalmologist]. In the very unlikely case where he is not available another registered specialist veterinary ophthalmologist will handle the enquiry.

Note that the ophthalmologist can only give an opinion based on history, the clinical findings of the referring veterinarian and images provided. You, as the attending veterinarian are ultimately responsible for the management and treatment of the case. This means you take responsibility for the case and the ophthalmologist cannot be held liable for any matters relating to patient care and disease condition outcome. Note that as this is a teleconsultation service the ophthalmologist providing the report may not be registered as a specialist in your country.

Payment is at the time of receiving your report. Interest will be charged on accounts that are more than 30 days outstanding. The referring veterinarian is responsible for the account.

Payment can be made with EFT or a secure online payment method namely Payfast.

Photographs submitted may be used by DVOS for future educational purposes.

Access to continuing education articles and other useful information on the website is only for bona fide clients. Should you not refer any cases for a 12 month period your access to the website will be discontinued.